

DIE SECHS WEGE ZUM ITIL® EXPERT

	ITIL® Expert Weg 1	ITIL® Expert Weg 2	ITIL® Expert Weg 3	ITIL® Expert Weg 4	ITIL® Expert Weg 5	ITIL® Expert Weg 6
Erzielte Punktzahl	22	23	24	25	25	24
Managing Across the Lifecycle	5	5	5	5	5	5
Capability Module	Planning, Protection & Optimization		4	4	4	
	Service Offerings & Agreements		4	4	4	4
	Release, Control & Validation		4		4	4
	Operational Support & Analysis		4			4
Lifecycle Module	Service Strategy	3				3
	Service Design	3				3
	Service Transition	3		3		
	Service Operation	3		3	3	
	Continual Service Improvement	3		3	3	3
Basis	2	2	2	2	2	2